# PT. GELORA AKSARA PRATAMA

FRM.PCH.04.01/rev-3

Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566

## COMPLAINT ASSESSMENT FORM

| | | |
|---|---|---|
| Supplier Name | Cakrawala Mega Indah | Complaint No. : 12/CAF/PCH/II/GAP/2026 |
| Address | JL MH Thamrin N, Bii plaza, Tower II 18 th floor, | |
| | Jakarta | CIF No.: 011/WEB/II/2026 |
| Phone | 021-3929266-69 | |
| PIC | Oscar / Oktavina | Invoice No. : |
| | | |
| | | |
| PO | PO/24/2216 | |
| Quantity Order | 3.000.000 KG | Product : HVS ROLL |
| Quantity Complaint | 448,2 KG | Specification : HVS ROLL 70 73 AQNA |

Problem :

-FLUI

**Kategory of Complaint**

- [x] Quality
- [ ] Handling
- [ ] Packaging
- [ ] Quantity
- [ ] Delivery
- [ ] Ect .....

**Claim value (IDR/USD/SGD/EUR) :**
Rp. 5.152.230.-
In Words
( Lima juta seratus lima puluh dua ribu dua ratus tiga puluh rupiah )

**Data :**

- [x] Original sample / before process
- [ ] Copy of DN
- [ ] Sample after process
- [x] Photo
- [ ] Comparison sample
- [ ] Packaging
- [ ] Inspection Card
- [ ] Pull Tape ( for Picking / Dusting problem )
- [ ] Ream Label
- [ ] Ect

**Notes :**

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NOMOR ID ROLL QTY KET' RUSAK
213801830 448.2 FLUI
NO.DO 5782250250
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**Jakarta, 25 Februari 2026**

| Prepared by, | Checked by, | Approved by, |
|---|---|---|
| 25-02-2026 | 25-02-2026 | |
| ( Gita Siti ) | ( Maurina Gurning ) | ( ..... ) |
| ( Staff Pembelian ) | ( Ka. Bag. Pembelian ) | ( Supplier ) |