



COMPLAINT ASSESSMENT FORM

Supplier Name	Cinjoejaya Perkasamuda	Complaint No. : 13/CAF/PCH/III/GAP/2026
Address	JL Bandengan Selatan No 60C Jakarta 14440	
	Jakarta	CIF No.: 011/WEB/III/2026
Phone	021-6616041-45	
PIC	Ali Gunawan	Invoice No. :
PO	PO/25/2548	
Quantity Order	1.400.000 KG	Product : HVS ROLL
Quantity Complaint	587 KG	Specification : HVS ROLL 70 88 RAP PREMIUM

Problem :
-FLUI

Category of Complaint

☒ Quality	☐ Handling	Claim value (IDR/USD/SGD/EUR) : Rp 6.721.150,- In Words (Enam juta tujuh ratus dua puluh satu ribu seratus lima puluh rupiah.)
☐ Packaging	☐ Quantity	
☐ Delivery		
☐ Ect		

Data :

☒ Original sample / before process	☒ Copy of DN
☐ Sample after process	☒ Photo
☐ Comparison sample	☐ Packaging
☐ Inspection Card	☐ Pull Tape (for Picking / Dusting problem)
☐ Ream Label	
☐ Ect	

Notes :

NOMOR ID ROLL QTY KET' RUSAK
3155482117 587 KG FLUI
NO.DO SJ26043/01710

Jakarta, 13 Maret 2026

Prepared by,
13-03-2026

Checked by,
13-03-2026

Approved by,

(Gita Siti)
(Staff Pembelian)

(Maurina Gurning)
(Ka. Bag. Pembelian)

(.....)
(Supplier)