



## COMPLAINT ASSESSMENT FORM

|                    |                                                   |                                        |
|--------------------|---------------------------------------------------|----------------------------------------|
| Supplier Name      | Cakrawala Mega Indah                              | Complaint No. : 14/CAF/PCH/IV/GAP/2026 |
| Address            | JL MH Thamrin N, Bii plaza, Tower II 18 th floor, |                                        |
|                    | Jakarta                                           | CIF No.: 013/WEB/IV/2026               |
| Phone              | 021-3929266-69                                    |                                        |
| PIC                | Oscar / Oktavina                                  | Invoice No. :                          |
|                    |                                                   |                                        |
| PO                 | PO/26/0164                                        |                                        |
| Quantity Order     | 2.000.000 KG                                      | Product : HVS ROLL                     |
| Quantity Complaint | 451 KG                                            | Specification : HVS ROLL 70 88 AQNA    |

Problem :  
-FLUI

|                                             |                                                   |
|---------------------------------------------|---------------------------------------------------|
| <b>Category of Complaint</b>                | <b>Claim value (IDR/USD/SGD/EUR) :</b>            |
| <input checked="" type="checkbox"/> Quality | Rp 5.096.300                                      |
| <input type="checkbox"/> Packaging          | In Words                                          |
| <input type="checkbox"/> Delivery           | ( Lima juta sembilan puluh enam ribu tiga ratus ) |
| <input type="checkbox"/> Ect .....          |                                                   |

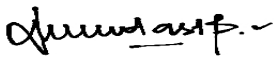
**Data :**

|                                                                      |                                                                      |
|----------------------------------------------------------------------|----------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Original sample / before process | <input type="checkbox"/> Copy of DN                                  |
| <input type="checkbox"/> Sample after process                        | <input checked="" type="checkbox"/> Photo                            |
| <input type="checkbox"/> Comparison sample                           | <input type="checkbox"/> Packaging                                   |
| <input type="checkbox"/> Inspection Card                             | <input type="checkbox"/> Pull Tape ( for Picking / Dusting problem ) |
| <input type="checkbox"/> Ream Label                                  |                                                                      |
| <input type="checkbox"/> Ect                                         |                                                                      |

**Notes :**

NOMOR ID ROLL QTY KET' RUSAK  
214396583 451 FLUI  
NO.DO 5782392776

**Jakarta, 02 April 2026**

|                                                                                    |                                                                                     |                           |
|------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|---------------------------|
| Prepared by,<br>02-04-2026                                                         | Checked by,<br>02-04-2026                                                           | Approved by,              |
|  |  |                           |
| ( Gita Siti )<br>( Staff Pembelian )                                               | ( Maurina Gurning )<br>( Ka. Bag. Pembelian )                                       | ( ..... )<br>( Supplier ) |