



COMPLAINT ASSESSMENT FORM

Supplier Name	Cinjoejaya Perkasamuda	Complaint No. : 16/CAF/PCH/IV/GAP/2026
Address	JL Bandengan Selatan No 60C Jakarta 14440	
	Jakarta	CIF No.: 015/WEB/IV/2026
Phone	021-6616041-45	
PIC	Ali Gunawan	Invoice No. :
PO	PO/25/2583	
Quantity Order	1.000.000 KG	Product : HVS ROLL
Quantity Complaint	566 KG	Specification : HVS ROLL 70 82 RAP PREMIUM

Problem :
-LENGKET

Category of Complaint

☒ Quality	☐ Handling	Claim value (IDR/USD/SGD/EUR) : Rp. 6.480.700.- In Words (Enam juta empat ratus delapan puluh ribu tujuh ratus rupiah)
☐ Packaging	☐ Quantity	
☐ Delivery		
☐ Ect		

Data :

☒ Original sample / before process	☐ Copy of DN
☐ Sample after process	☒ Photo
☐ Comparison sample	☐ Packaging
☐ Inspection Card	☐ Pull Tape (for Picking / Dusting problem)
☐ Ream Label	
☐ Ect	

Notes :

NO. DO SJ26043/06392

Jakarta, 30 April 2026

Prepared by,
30-04-2026Checked by,
30-04-2026

Approved by,

(Gita Siti)
(Staff Pembelian)(Maurina Gurning)
(Ka. Bag. Pembelian)(.....)
(Supplier)