



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 19/CAF/PCH/X/GAP/2026
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 018/WEB/X/2026
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/26/1689	
Quantity Order	250.000 KG	Product : HVS ROLL
Quantity Complaint	431 KG	Specification : HVS ROLL 70 73 AQNA

Problem :

KERTAS PEYANG /PENYOK

Category of Complaint

- ☒ Quality ☐ Handling
☐ Packaging ☐ Quantity
☐ Delivery
☐ Ect

Claim value (IDR/USD/SGD/EUR) :

Rp. 5.430.600

In Words

(Lima juta empat ratus tiga puluh ribu enam ratus rupiah)

Data :

- ☒ Original sample / before process ☐ Copy of DN
☐ Sample after process ☐ Photo
☐ Comparison sample ☐ Packaging
☐ Inspection Card ☐ Pull Tape (for Picking / Dusting problem)
☐ Ream Label
☐ Ect

Notes :

NO.DO 5782472388
ID ROLL 214518175

Jakarta, 03 Oktober 2026

Prepared by,
03-10-2026

Checked by,
03-10-2026

Approved by,

(Gita Siti)
(Staff Pembelian)

(Maurina Gurning)
(Ka. Bag. Pembelian)

(.....)
(Supplier)