



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 16/CAF/PCH/IX/GAP/2023
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 011/WEB/IX/2023
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/23/1394	
Quantity Order	1250000 KG	Product : HVS
Quantity Complaint	1180 KG	Specification : HVS ROLL 70 88 INDIGO

Problem :

LEBAR UK KERTAS TIDAK SESUAI, UK 86 CM

Category of Complaint

- | | |
|---|-----------------------------------|
| ☐ Quality | ☐ Handling |
| ☒ Packaging | ☐ Quantity |
| ☐ Delivery | |
| ☐ Ect | |

Claim value (IDR/USD/SGD/EUR) :

Rp.14.632.000.-

In Words

(Empat belas juta enam ratus tiga puluh dua ribu rupiah)

Data :

- | | |
|---|--|
| ☐ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☒ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☐ Ect | |

Notes :

213255966 590 Lebar kertas 86cm
213255967 590 Lebar kertas 86cm

DO NO :5782005466

Jakarta, 06 September 2023

Prepared by,
06-09-2023

Checked by,
06-09-2023

Approved by,

(Gita Siti)
(Staff Pembelian)

(Maurina Gurning)
(Ka. Bag. Pembelian)

(.....)
(Supplier)