



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 17/CAF/PCH/XI/GAP/2023
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 002/WRH/XI/2023
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/23/2015	
Quantity Order	660000 KG	Product : HVS ROLL
Quantity Complaint	34,12 KG	Specification : HVS ROLL 80 82 PPLUS

Problem :

KERTAS TERKENA GESEKAN WINGBOX DAN BASAH

Category of Complaint

- | | |
|---|--|
| ☐ Quality | ☒ Handling |
| ☒ Packaging | ☐ Quantity |
| ☐ Delivery | |
| ☐ Ect | |

Claim value (IDR/USD/SGD/EUR) :

Rp.467.444,-

In Words

(Empat ratus enam puluh tujuh ribu empat ratus empat puluh empat rupiah.)

Data :

- | | |
|---|--|
| ☐ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☒ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☐ Ect | |

Notes :

NO ID ROLL : 213392663
NO.DO 57822034589

Jakarta, 25 November 2023

Prepared by,
25-11-2023

Checked by,
27-11-2023

Approved by,

(Gita Siti)
(Staff Pembelian)

(Maurina Gurning)
(Ka. Bag. Pembelian)

(.....)
(Supplier)