



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 18/CAF/PCH/XI/GAP/2023
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 003/WRH/XI/2023
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/23/2016	
Quantity Order	6300 RIM	Product : HVS SHEET
Quantity Complaint	7 RIM	Specification : HVS 80 61X82 PPLUS

Problem :
KERTAS JATUH PADA SAAT BUKA WING BOX DARI ATAS MOBIL KE DASAR ASPAL (KERTAS RUSAK)

Category of Complaint

- ☐ Quality ☒ Handling
☒ Packaging ☐ Quantity
☐ Delivery
☐ Ect

Claim value (IDR/USD/SGD/EUR) :

Rp. 1.974.000

In Words

(..Satu juta sembilan ratus tujuh puluh empat ribu ..
rupiah..)

Data :

- ☐ Original sample / before process ☐ Copy of DN
☐ Sample after process ☒ Photo
☐ Comparison sample ☐ Packaging
☐ Inspection Card ☐ Pull Tape (for Picking / Dusting problem)
☐ Ream Label
☐ Ect

Notes :

LOT NO : 620430563
NO.DO : 5782034643

Jakarta, 27 November 2023

Prepared by,
27-11-2023

Checked by,
27-11-2023

Approved by,

(Gita Siti)
(Staff Pembelian)

(Maurina Gurning)
(Ka. Bag. Pembelian)

(.....)
(Supplier)