



## COMPLAINT ASSESSMENT FORM

|                    |                                       |                                                       |
|--------------------|---------------------------------------|-------------------------------------------------------|
| Supplier Name      | Media Usaha Grafika                   | Complaint No. : 04/CAF/PCH/II/GAP/2025                |
| Address            | Jl. Rawa Gelam II/6 Pulogadung Jaktim |                                                       |
|                    | Jakarta                               | CIF No.: 001/WRH/II/2025                              |
| Phone              | 021-42874614                          |                                                       |
| PIC                | Bp. Andy                              | Invoice No. :                                         |
|                    |                                       |                                                       |
| PO                 | PO/24/0962                            |                                                       |
| Quantity Order     | 113899 KG                             | Product : HVS ROLL                                    |
| Quantity Complaint | 587                                   | Specification : HVS ROLL 70 86<br>ASPEKBRIGHTNESS 72% |

Problem :  
-FLUI

|                                                                                                                                                                                              |                                                                        |                                                                                                                                                                                      |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Category of Complaint</b><br><input checked="" type="checkbox"/> Quality<br><input type="checkbox"/> Packaging<br><input type="checkbox"/> Delivery<br><input type="checkbox"/> Ect ..... | <input type="checkbox"/> Handling<br><input type="checkbox"/> Quantity | <b>Claim value (IDR/USD/SGD/EUR) :</b><br>Rp.6.980.539,43<br>In Words<br>( Enam juta sembilan ratus delapan puluh ribu<br>lima ratus tiga puluh sembilan rupiah koma<br>empat tiga ) |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

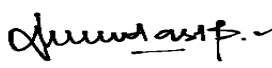
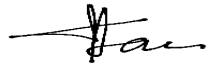
**Data :**

|                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Original sample / before process<br><input type="checkbox"/> Sample after process<br><input type="checkbox"/> Comparison sample<br><input type="checkbox"/> Inspection Card<br><input type="checkbox"/> Ream Label<br><input type="checkbox"/> Ect | <input type="checkbox"/> Copy of DN<br><input checked="" type="checkbox"/> Photo<br><input type="checkbox"/> Packaging<br><input type="checkbox"/> Pull Tape ( for Picking / Dusting problem ) |
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**Notes :**

NO ROLL 403223341432  
NO DO 000139

**Jakarta, 14 Februari 2025**

|                                                                                                                                                          |                                                                                                                                                                   |                                               |
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| Prepared by,<br>14-02-2025<br><br>( Gita Siti )<br>( Staff Pembelian ) | Checked by,<br>14-02-2025<br><br>( Maurina Gurning )<br>( Ka. Bag. Pembelian ) | Approved by,<br><br>( ..... )<br>( Supplier ) |
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