



COMPLAINT ASSESSMENT FORM

Supplier Name	DIC Graphics	Complaint No. : 05/CAF/PCH/II/GAP/2025
Address	JL Rawa Gelam III Blok II L Kav 8-9 KIP 13930	
	Jakarta	CIF No.: 002/WRH/II/2025
Phone	021-4613525	
PIC	Sudarman	Invoice No. :
PO	PO/24/2395	
Quantity Order	100 KG	Product : TINTA PROSES SHEET
Quantity Complaint	102 KG	Specification : INKS SYNER-G EX PROSES MAGENTA@2,5 KG

Problem :
TINTA KERING, KUALITAS BEDA DENGAN KALENG SEBELUMNYA KEMASAN @2.5 KG

Category of Complaint

- | | |
|---|-----------------------------------|
| ☒ Quality | ☐ Handling |
| ☐ Packaging | ☐ Quantity |
| ☐ Delivery | |
| ☐ Ect | |

Claim value (IDR/USD/SGD/EUR) :

Rp. 8.772.000.-

In Words

(Delapan juta tujuh ratus tujuh puluh ribu rupiah.)

Data :

- | | |
|--|--|
| ☒ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☐ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☐ Ect | |

Notes :

NO. PO PO/24/2395 NO.DO 824143077

Jakarta, 20 Februari 2025

Prepared by,
20-02-2025Checked by,
20-02-2025

Approved by,

(Gita Siti)
(Staff Pembelian)(Maurina Gurning)
(Ka. Bag. Pembelian)(.....)
(Supplier)