PT. GELORA AKSARA PRATAMA

FRM.PCH.04.01/rev-3

Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566

COMPLAINT ASSESSMENT FORM

Supplier Name	Heidelberg Indonesia	Complaint No. : 06/CAF/PCH/III/GAP/2025
Address	Mulia Business Park, Building E Jl. MT. Haryono Kav.58-60, Jakarta Selatan 12780	
	Jakarta	CIF No.: 001/PRP/III/2025
Phone	021-27536800	
PIC	Agus Budiyono/Yohanes Bangkit	Invoice No. :
PO	PO/24/2414	
Quantity Order	10000	Product : 96 LEMBAR
Quantity Complaint	1.099	Specification : PLT 889X576X0.3 NC@50

Problem :

PLATE JENIS NC UKURAN 889 X 576 MM BEDA KETINGGIANNYA DALAM 1 BOX (PLATE POTONGAN)

Kategory of Complaint

- ☑ Quality
- ☐ Handling
- ☐ Packaging
- ☐ Quantity
- ☐ Delivery
- ☑ Ect POTONGAN TIDAK PRESISI

Claim value (IDR/USD/SGD/EUR) :

In Words

(.....)

Data :

- ☐ Original sample / before process
- ☐ Copy of DN
- ☐ Sample after process
- ☑ Photo
- ☑ Comparison sample
- ☐ Packaging
- ☐ Inspection Card
- ☐ Pull Tape (for Picking / Dusting problem)
- ☐ Ream Label
- ☐ Ect

Notes :

MOHON BARANG DITARIK KEMBALI KE HEIDELBERG

Jakarta, 08 Maret 2025

Prepared by,	Checked by,	Approved by,
08-03-2025	08-03-2025	
(Nurul)	(Maurina Gurning)	(.....)
(Staff Pembelian)	(Ka. Bag. Pembelian)	(Supplier)