PT. GELORA AKSARA PRATAMA

FRM.PCH.04.01/rev-3

Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566

COMPLAINT ASSESSMENT FORM

Supplier Name	Heidelberg Indonesia	Complaint No. : 07/CAF/PCH/III/GAP/2025
Address	Mulia Business Park, Building E Jl. MT. Haryono Kav.58-60, Jakarta Selatan 12780	
	Jakarta	CIF No.: 001/CSG/III/2025
Phone	021-27536800	
PIC	Agus Budiyono/Yohanes Bangkit	Invoice No. :
PO	PO/24/2392	
Quantity Order	100 KG	Product : TINTA PROSES SHEET
Quantity Complaint	12,5 KG	Specification : INKS SHAPIRA UN SPEED 450MAGENTA @2,5 KG

Problem :

TINTA TERLALU LENGKET/KERAS

Kategory of Complaint

- ☑ Quality
- ☐ Handling
- ☐ Packaging
- ☐ Quantity
- ☐ Delivery
- ☐ Ect .....

Claim value (IDR/USD/SGD/EUR) :

In Words

(.....)

Data :

- ☑ Original sample / before process
- ☐ Copy of DN
- ☐ Sample after process
- ☐ Photo
- ☐ Comparison sample
- ☐ Packaging
- ☐ Inspection Card
- ☐ Pull Tape (for Picking / Dusting problem)
- ☐ Ream Label
- ☐ Ect

Notes :

NO. PO PO/24/2392 NO.DO 1765765569
HEIDELBERG INDONESIA, PT PRN/25/0723

Jakarta, 12 Maret 2025

Prepared by,	Checked by,	Approved by,
12-03-2025	12-03-2025	
(Gita Siti)	(Maurina Gurning)	(.....)
(Staff Pembelian)	(Ka. Bag. Pembelian)	(Supplier)