



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 08/CAF/PCH/IV/GAP/2025
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 002/WEB/IV/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/24/2217	
Quantity Order	500000 KG	Product : HVS ROLL
Quantity Complaint	557 KG	Specification : HVS ROLL 70 82 PAPER PINDOPLUS

Problem :
UK FISIK KERTAS TIDAK SESUAI

Category of Complaint

☒ Quality	☐ Handling
☐ Packaging	☐ Quantity
☐ Delivery	
☐ Ect	

Claim value (IDR/USD/SGD/EUR) :

Rp. 7.541.780.-

In Words

(..Tujuh Juta lima retus empat puluh satu ribu tujuh tarus delapan puluh rupiah..)

Data :

☒ Original sample / before process	☐ Copy of DN
☐ Sample after process	☒ Photo
☐ Comparison sample	☐ Packaging
☐ Inspection Card	☐ Pull Tape (for Picking / Dusting problem)
☐ Ream Label	
☐ Ect	

Notes :

ID ROLL: 75943917, NO DO: D1L0067969

Jakarta, 16 April 2025

Prepared by,
16-04-2025Checked by,
16-04-2025

Approved by,

(Gita Siti)
(Staff Pembelian)(Maurina Gurning)
(Ka. Bag. Pembelian)(.....)
(Supplier)