PT. GELORA AKSARA PRATAMA

FRM.PCH.04.01/rev-3

PT. GELORA AKSARA PRATAMA

Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566

COMPLAINT ASSESSMENT FORM

Supplier Name	Heidelberg Indonesia	Complaint No. : 14/CAF/PCH/VI/GAP/2025
Address	Mulia Business Park, Building E Jl. MT. Haryono Kav.58-60, Jakarta Selatan 12780	
	Jakarta	CIF No.: 002/PRP/VI/2025
Phone	021-27536800	
PIC	Agus Budiyono/Yohanes Bangkit	Invoice No. :
PO	PO/24/2414	
Quantity Order	10.000	Product : PLATE
Quantity Complaint	320	Specification : PL T 889X586X0,3 SAPHIRA NC@50

Problem :

PLATE POTONGAN HASIL TIDAK PRESISI DAN KASAR MENYEBABKAN MESIN TIDAK MEMBACA PLATE

Kategory of Complaint

- ☑ Quality
- ☐ Handling
- ☐ Packaging
- ☐ Quantity
- ☐ Delivery
- ☐ Ect .....

Claim value (IDR/USD/SGD/EUR) :

In Words

(.....)

Data :

- ☐ Original sample / before process
- ☐ Copy of DN
- ☐ Sample after process
- ☑ Photo
- ☐ Comparison sample
- ☐ Packaging
- ☐ Inspection Card
- ☐ Pull Tape (for Picking / Dusting problem)
- ☐ Ream Label
- ☐ Ect

Notes :

MOHON UNTUK DITINDAKLANJUTI TERKAIT KOMPLAIN TERSEBUT

Jakarta, 07 Juni 2025

Prepared by,	Checked by,	Approved by,
07-06-2025	07-06-2025	18-06-2025
(Nurul)	(Maurina Gurning)	(Bangkit)
(Staff Pembelian)	(Ka. Bag. Pembelian)	(Supplier)