



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 22/CAF/PCH/VII/GAP/2025
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 003/WRH/VI/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/24/2216	
Quantity Order	3.000.000 KG	Product :
Quantity Complaint	73.572 KG	Specification : HVS ROLL 70 73 AQNA

Problem :
QTY SURAT JALAN DENGAN FISIK ROL HASIL TIMBANG TIDAK SAMA (RATA2 1 ROL 12 KG) (12 KG X 6.131 ROL) 73.572 KG

Category of Complaint

- ☒ Quality ☐ Handling
☐ Packaging ☐ Quantity
☐ Delivery
☐ Ect

Claim value (IDR/USD/SGD/EUR) :

In Words

(Disetujui utk penggantian potong tagihan
16.125 kg senilai seratus delapan puluh lima
juta empat ratus tiga puluh tujuh ribu lima ratus
rupiah)

Data :

- ☒ Original sample / before process ☐ Copy of DN
☐ Sample after process ☒ Photo
☐ Comparison sample ☐ Packaging
☐ Inspection Card ☐ Pull Tape (for Picking / Dusting problem)
☐ Ream Label
☐ Ect

Notes :

NOMOR ID ROLL QTY KET' RUSAK
300811142 491,39 HASIL TIMBANG 448
300811140 491,39 HASIL TIMBANG 454
300780818 491,39 HASIL TIMBANG 466,6
300780815 491,39 HASIL TIMBANG 472,6
213902754 491,4 HASIL TIMBANG 474

NO.DO 5782264818
5782272767,5782269394,5782269403,5782272765,5782268277,5782269394,5782269403,5782268296,5782272420,5782272762,5782272765,5782268292,5782268296,5782272420,5782272762,5782269394

Jakarta, 03 Juli 2025

Prepared by,
03-07-2025

Checked by,
03-07-2025

Approved by,

(.....)

(Gita Siti)
(Staff Pembelian)

(Maurina Gurning)
(Ka. Bag. Pembelian)

(Supplier)