



COMPLAINT ASSESSMENT FORM		
Supplier Name	Cakrawala Mega Indah	Complaint No. : 25/CAF/PCH/VII/GAP/2025
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 016/WEB/VII/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/25/1110	
Quantity Order	1.002.966	Product : KERTAS ROLL
Quantity Complaint	538	Specification : HVS ROLL 70 82 PAPER PINDOPLUS
Problem : -CORE KENDOR		
Category of Complaint		Claim value (IDR/USD/SGD/EUR) :
☒ Quality	☐ Handling	Rp. 6.456.000
☐ Packaging	☐ Quantity	In Words
☐ Delivery		(Enam juta empat ratus lima puluh enam ribu rupiah.)
☐ Ect		
Data :		
☐ Original sample / before process	☐ Copy of DN	
☐ Sample after process	☒ Photo	
☐ Comparison sample	☐ Packaging	
☐ Inspection Card	☐ Pull Tape (for Picking / Dusting problem)	
☐ Ream Label		
☐ Ect		
Notes :		
NOMOR ID ROLL = 082506158P QTY = 538 KG KET ' RUSAK = CORE KENDOR NO.DO = D1L0081463		
Jakarta, 26 Juli 2025		
Prepared by, 26-07-2025	Checked by, 26-07-2025	Approved by,
(Nurul)	(Maurina Gurning)	(.....)
(Staff Pembelian)	(Ka. Bag. Pembelian)	(Supplier)