

**PT. GELORA AKSARA PRATAMA**

Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566

COMPLAINT ASSESSMENT FORM

Supplier Name	RAJA CEPAT NUSANTARA	Complaint No. : 26/CAF/PCH/VII/GAP/2025
Address	JL.H.Baping No.100 Ciracas Jakarta Timur 13740	
	JAKARTA	CIF No.: 004/WRH/VII/2025
Phone	021-87796010	
PIC	Joshua Nababan	Invoice No. :
PO	B 8167 OS	
Quantity Order	1 LOT (540 PACK)	Product : 540 PACK
Quantity Complaint	1 LOT (540 PACK)	Specification : (BUKU TULIS SMART CAMPUS PRM 42)

Problem :
KIRIMAN SUMA KE SURABAYA SAMPAI SAAT INI BELUM SAMPAI (INFO DARI TIM RACE)

Category of Complaint

- | | |
|--|-----------------------------------|
| ☐ Quality | ☐ Handling |
| ☐ Packaging | ☐ Quantity |
| ☒ Delivery | |
| ☐ Ect | |

Claim value (IDR/USD/SGD/EUR) :

Rp.31.320.000.-

In Words

(.....)

Data :

- | | |
|---|--|
| ☐ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☐ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☒ Ect | |

Notes :

NO. KENDARAAN = B 8167 OS, NO.DO = RCC6425-02201

Jakarta, 26 Juli 2025Prepared by,
26-07-2025Checked by,
26-07-2025

Approved by,

(Nurul)
(Staff Pembelian)(Maurina Gurning)
(Ka. Bag. Pembelian)(.....)
(Supplier)