



COMPLAINT ASSESSMENT FORM

Supplier Name	Budi Karya Sentosa Sejati	Complaint No. : 27/CAF/PCH/VII/GAP/2025
Address	Perum Candragaba AP 5 No.26 RT. 27 RW 19 Bahagia Babelan Jawa Barat	
	Bekasi	CIF No.: 003/SHT/VII/2025
Phone	021-8583386	
PIC	Budi Santoso	Invoice No. :
PO	PO/25/0832	
Quantity Order	10 RIM	Product : 10 RIM
Quantity Complaint	10 RIM	Specification : PLASTIK PET 200 MICX 100 X 70 CM

Problem :
SURFACE TENSION KERTASNYA DI BAWAH 38, SEHINGGA TIDAK BAIK UNTUK DI CETAK

Category of Complaint	Claim value (IDR/USD/SGD/EUR) : In Words (.CAF ditolak vendor karena material tidak bermasalah perlu punya mesin pemanas. Stok sementara dikembalikan ke gudang.)
☒ Quality	☐ Handling
☐ Packaging	☐ Quantity
☐ Delivery	
☐ Ect	

Data :	
☐ Original sample / before process	☐ Copy of DN
☐ Sample after process	☒ Photo
☐ Comparison sample	☐ Packaging
☐ Inspection Card	☐ Pull Tape (for Picking / Dusting problem)
☐ Ream Label	
☐ Ect	

Notes :

Jakarta, 29 Juli 2025

Prepared by,
29-07-2025Checked by,
29-07-2025

Approved by,

(Nurul)
(Staff Pembelian)(Maurina Gurning)
(Ka. Bag. Pembelian)(.....)
(Supplier)