



COMPLAINT ASSESSMENT FORM		
Supplier Name	Heidelberg Indonesia	Complaint No. : 29/CAF/PCH/VIII/GAP/2025
Address	Mulia Business Park, Building E Jl. MT. Haryono Kav.58-60, Jakarta Selatan 12780	
	Jakarta	CIF No.: 003/TEK/VIII/2025
Phone	021-27536800	
PIC	Agus Budiyo/Yohanes Bangkit	Invoice No. :
PO	PO/25/1554	
Quantity Order	2 Pcs	Product : 2 Pcs
Quantity Complaint	2 Pcs	Specification : SENSOR OPT RS PROX (ET-KIT)P/N : F2.110.1463
Problem : SPAREPART SENSOR OPT RS PROX (ET-KIT)P/N : F2.110.1463 YANG DIKIRIM DARI VENDOR HEIDELBERG TIDAK SESUAI, SEHINGGA TIDAK BISA DIPASANG DI MESIN		
Category of Complaint ☒ Quality ☐ Packaging ☐ Delivery ☐ Ect ☐ Handling ☐ Quantity		Claim value (IDR/USD/SGD/EUR) : In Words (.....)
Data : ☐ Original sample / before process ☐ Sample after process ☐ Comparison sample ☐ Inspection Card ☐ Ream Label ☐ Ect ☐ Copy of DN ☒ Photo ☐ Packaging ☐ Pull Tape (for Picking / Dusting problem)		
Notes : 		
Jakarta, 11 Agustus 2025		
Prepared by, 11-08-2025  (Lan Hermes Sinaga) (Staff Pembelian)	Checked by, (.....) (Ka. Bag. Pembelian)	Approved by, (.....) (Supplier)