PT. GELORA AKSARA PRATAMA

FRM.PCH.04.01/rev-3

Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566

COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 31/CAF/PCH/VIII/GAP/2025
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 018/WEB/VIII/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/25/0475	
Quantity Order	3.000.000 KG	Product : HVS ROLL
Quantity Complaint	489.44	Specification : HVS ROLL 70 73 AQNA

Problem :

-PENYOK AKIBAT BENTURAN

Kategory of Complaint

- ☐ Quality
- ☑ Handling
- ☐ Packaging
- ☐ Quantity
- ☐ Delivery
- ☐ Ect .....

Claim value (IDR/USD/SGD/EUR) :
Rp.5.628.560.-
In Words
(Lima juta enam rtus duapuluh delapan ribu lima ratus enam puluh rupiah)

Data :

- ☑ Original sample / before process
- ☐ Copy of DN
- ☐ Sample after process
- ☑ Photo
- ☐ Comparison sample
- ☐ Packaging
- ☐ Inspection Card
- ☐ Pull Tape (for Picking / Dusting problem)
- ☐ Ream Label
- ☐ Ect

Notes :

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NOMOR ID ROLL QTY KET' RUSAK
300780524 489.44 PENYOK

NO.DO 5782272763
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Jakarta, 12 Agustus 2025

Prepared by,	Checked by,	Approved by,
12-08-2025	12-08-2025	
(Gita Siti)	(Maurina Gurning)	(.....)
(Staff Pembelian)	(Ka. Bag. Pembelian)	(Supplier)