



COMPLAINT ASSESSMENT FORM

Supplier Name	Huber Inks Indonesia	Complaint No. : 34/CAF/PCH/VIII/GAP/2025
Address	Jl. Gatot Subroto KM.7, 8 No. 88 Jatake-Jatiwungu Tangerang	
	Tangerang	CIF No.: 004/SHT/VIII/2025
Phone	021-59313305	
PIC	Livia	Invoice No. :
PO	PO/25/0334	
Quantity Order	100 kg (PO/25/0334), 60 kg (PO/24/2393) dan 6 kg (PO/25/1285)	Product : TINTA PROSES
Quantity Complaint	166 kg	Specification : INKS CROWN MAGENTA @2KG

Problem :
Tinta huber crown hvs magenta, cyan, yellow, black nyiprat di ujung silinder blanket dan silinder impresion. tinta terlalu encer sehingga nyiprat.

Kategory of Complaint

- | | |
|---|-----------------------------------|
| ☒ Quality | ☐ Handling |
| ☐ Packaging | ☐ Quantity |
| ☐ Delivery | |
| ☐ Ect | |

Claim value (IDR/USD/SGD/EUR) :

In Words

(.....)

Data :

- | | |
|--|--|
| ☒ Original sample / before process | ☐ Copy of DN |
| ☒ Sample after process | ☐ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☒ Ect | |

Notes :

AKAN DITARIK SEMUA STOCK TINTA YANG ADA DI GUDANG DAN DIGANTI DENGAN BATCH BARU

Jakarta, 27 Agustus 2025

Prepared by,
27-08-2025Checked by,
27-08-2025

Approved by,

(Nurul)
(Staff Pembelian)(Maurina Gurning)
(Ka. Bag. Pembelian)

(.....)

(Supplier)