



## COMPLAINT ASSESSMENT FORM

|                    |                                                   |                                                  |
|--------------------|---------------------------------------------------|--------------------------------------------------|
| Supplier Name      | Cakrawala Mega Indah                              | Complaint No. : 39/CAF/PCH/IX/GAP/2025           |
| Address            | JL MH Thamrin N, Bii plaza, Tower II 18 th floor, |                                                  |
|                    | Jakarta                                           | CIF No.: 013/SHT/IX/2025                         |
| Phone              | 021-3929266-69                                    |                                                  |
| PIC                | Oscar / Oktavina                                  | Invoice No. :                                    |
|                    |                                                   |                                                  |
| PO                 | PO/24/2227                                        |                                                  |
| Quantity Order     | 30020 RIM                                         | Product : 20 RIM                                 |
| Quantity Complaint | 20 RIM                                            | Specification : HVS 70 GR, 79 X 109 CM<br>MIRAGE |

Problem :  
-FLUI (UKURAN SUDAH TERPOTONG 74,6 X 103,6 SEBANYAK 18 RIM DAN YANG SUDAH TERCETAK 2 RIM)

## Category of Complaint

- |                                             |                                   |
|---------------------------------------------|-----------------------------------|
| <input checked="" type="checkbox"/> Quality | <input type="checkbox"/> Handling |
| <input type="checkbox"/> Packaging          | <input type="checkbox"/> Quantity |
| <input type="checkbox"/> Delivery           |                                   |
| <input type="checkbox"/> Ect .....          |                                   |

## Claim value (IDR/USD/SGD/EUR) :

Rp. 5.384.049.-

In Words

( lima juta tiga ratus delapan puluh empat ribu empat puluh sembilan rupiah. )

## Data :

- |                                                                      |                                                                      |
|----------------------------------------------------------------------|----------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Original sample / before process | <input type="checkbox"/> Copy of DN                                  |
| <input type="checkbox"/> Sample after process                        | <input checked="" type="checkbox"/> Photo                            |
| <input type="checkbox"/> Comparison sample                           | <input type="checkbox"/> Packaging                                   |
| <input type="checkbox"/> Inspection Card                             | <input type="checkbox"/> Pull Tape ( for Picking / Dusting problem ) |
| <input type="checkbox"/> Ream Label                                  |                                                                      |
| <input type="checkbox"/> Ect                                         |                                                                      |

## Notes :

DARI PENGIRIMAN NOMOR SURAT JALAN : 2150311033

Jakarta, 22 September 2025

Prepared by,  
22-09-2025( Nurul )  
( Staff Pembelian )Checked by,  
24-09-2025( Maurina Gurning )  
( Ka. Bag. Pembelian )

Approved by,

( ..... )

( Supplier )