



## COMPLAINT ASSESSMENT FORM

|                    |                                           |                                        |
|--------------------|-------------------------------------------|----------------------------------------|
| Supplier Name      | Cinjoejaya Perkasamuda                    | Complaint No. : 40/CAF/PCH/IX/GAP/2025 |
| Address            | JL Bandengan Selatan No 60C Jakarta 14440 |                                        |
|                    | Jakarta                                   | CIF No.: 007/CSG/IX/2025               |
| Phone              | 021-6616041-45                            |                                        |
| PIC                | Ali Gunawan                               | Invoice No. :                          |
|                    |                                           |                                        |
| PO                 | PO/25/2029                                |                                        |
| Quantity Order     | 500                                       | Product : 14,43 RIM                    |
| Quantity Complaint | 14.43 RIM                                 | Specification : HVS 70 65X88 RAP PRM   |

Problem :  
-FLUI (KERTAS SUDAH TERPOTONG UK. 62,6 X 87,6 CM SEBANYAK 13.28 RIM DAN SUDAH TERCETAK 1.15 RIM)

## Category of Complaint

- |                                             |                                   |
|---------------------------------------------|-----------------------------------|
| <input checked="" type="checkbox"/> Quality | <input type="checkbox"/> Handling |
| <input type="checkbox"/> Packaging          | <input type="checkbox"/> Quantity |
| <input type="checkbox"/> Delivery           |                                   |
| <input type="checkbox"/> Ect .....          |                                   |

## Claim value (IDR/USD/SGD/EUR) :

Rp. 3.582.248.-

In Words

( Tiga juta lima ratus delapan puluh dua ribu  
dua ratus empat puluh delapan rupiah. )

## Data :

- |                                                                      |                                                                      |
|----------------------------------------------------------------------|----------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Original sample / before process | <input type="checkbox"/> Copy of DN                                  |
| <input type="checkbox"/> Sample after process                        | <input checked="" type="checkbox"/> Photo                            |
| <input type="checkbox"/> Comparison sample                           | <input type="checkbox"/> Packaging                                   |
| <input type="checkbox"/> Inspection Card                             | <input type="checkbox"/> Pull Tape ( for Picking / Dusting problem ) |
| <input type="checkbox"/> Ream Label                                  |                                                                      |
| <input type="checkbox"/> Ect                                         |                                                                      |

## Notes :

DARI PENGIRIMAN BERDASARKAN SURAT JALAN NOMOR : SJ25030/12688

Jakarta, 22 September 2025

Prepared by,  
22-09-2025( Nurul )  
( Staff Pembelian )Checked by,  
24-09-2025( Maurina Gurning )  
( Ka. Bag. Pembelian )

Approved by,

( ..... )

( Supplier )