



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 51/CAF/PCH/XII/GAP/2025
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 020/WEB/XII/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/25/1753	
Quantity Order	750.000 KG	Product : HVS ROLL
Quantity Complaint	1.003 kg	Specification : HVS ROLL 70 88 AQNA

Problem :
-FLUI

Category of Complaint	Claim value (IDR/USD/SGD/EUR) :
☒ Quality	Rp. 11.333.900.-
☐ Packaging	In Words
☐ Delivery	(..Sebelas juta tiga ratus tiga puluh tiga ribu sembilan ratus rupiah.)
☐ Ect	

Data :

☒ Original sample / before process	☐ Copy of DN
☐ Sample after process	☒ Photo
☐ Comparison sample	☐ Packaging
☐ Inspection Card	☐ Pull Tape (for Picking / Dusting problem)
☐ Ream Label	
☐ Ect	

Notes :

NOMOR ID ROLL QTY KET' RUSAK
214184425 534 FLUI
214184438 469 FLUI
NO.DO 5782320984

Jakarta, 26 Januari 2026

Prepared by, 26-01-2026	Checked by, 26-01-2026	Approved by,
		
(Gita Siti) (Staff Pembelian)	(Maurina Gurning) (Ka. Bag. Pembelian)	(.....) (Supplier)