



COMPLAINT ASSESSMENT FORM

Supplier Name	Cinjoejaya Perkasamuda	Complaint No. : 01/CAF/PCH/II/GAP/2026
Address	JL Bandengan Selatan No 60C Jakarta 14440	
	Jakarta	CIF No.: 001/WEB/II/2026
Phone	021-6616041-45	
PIC	Ali Gunawan	Invoice No. :
PO	PO/25/1343	
Quantity Order	1.000.000 KG	Product : HVS ROLL
Quantity Complaint	989 KG	Specification : HVS ROLL 70 73 RAP PREMIUM

Problem :
-FLUI

Category of Complaint

- | | |
|---|-----------------------------------|
| ☒ Quality | ☐ Handling |
| ☐ Packaging | ☐ Quantity |
| ☐ Delivery | |
| ☐ Ect | |

Claim value (IDR/USD/SGD/EUR) :

Rp. 11.571.300.-

In Words

(..Sebelas juta lima ratus tujuh puluh satu ribu tiga ratus rupiah..)

Data :

- | | |
|--|--|
| ☒ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☒ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☐ Ect | |

Notes :

NOMOR ID ROLL QTY KET' RUSAK
3145312649 504 FLUI
1135042180 485 FLUI

DO : NO.DO SJ25037/09324

Jakarta, 13 Januari 2026

Prepared by,
13-01-2026

Checked by,
14-01-2026

Approved by,

(Gita Siti)
(Staff Pembelian)

(Maurina Gurning)
(Ka. Bag. Pembelian)

(.....)
(Supplier)