



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 02/CAF/PCH/II/GAP/2026
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 002/WEB/II/2026
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/25/0475	
Quantity Order	3.000.000 KG	Product : HVS ROLL
Quantity Complaint	1468.32 KG	Specification : HVS ROLL 70 73 AQNA

Problem :

-FLUI -CORE KENDOR

Category of Complaint

- ☒ Quality ☐ Handling
☐ Packaging ☐ Quantity
☐ Delivery
☐ Ect

Claim value (IDR/USD/SGD/EUR) :

Rp.16.885.680

In Words

(Enambelas juta delapan ratus delapan puluh
lima ribu enam ratus delapan puluh rupiah)

Data :

- ☒ Original sample / before process ☐ Copy of DN
☐ Sample after process ☒ Photo
☐ Comparison sample ☐ Packaging
☐ Inspection Card ☐ Pull Tape (for Picking / Dusting problem)
☐ Ream Label
☐ Ect

Notes :

NOMOR ID ROLL QTY KET' RUSAK
213983951 489,44 FLUI
213750479 489,44 FLUI
213984044 489.44 CORE KENDOR

213983951 : P0/25/0475 : 5782332386 213750479 : P0/24/2216 : 5782252533 213984044 : P0/25/0475 :
5782332388 CAKRAWALA MEGA INDAH, PT

Jakarta, 14 Januari 2026

Prepared by,
14-01-2026

Checked by,
14-01-2026

Approved by,

(Gita Siti)
(Staff Pembelian)

(Maurina Gurning)
(Ka. Bag. Pembelian)

(.....)
(Supplier)