



COMPLAINT ASSESSMENT FORM

Supplier Name	PT MITSA INDONESIA	Complaint No. : 05/CAF/PCH/II/GAP/2026
Address	JL PANJANG NO.5E RT 006/RW 001 KEBON JERUK JAKARTA BARAT 11530	
	JAKARTA BARAT	CIF No.: 002/CSG/II/2026
Phone	021-22664299	
PIC	IBU ANNI GUNAWAN	Invoice No. :
PO	PO/25/3020	
Quantity Order	3 RIM	Product : IVORY
Quantity Complaint	1.53 RIM	Specification : IVORY 270 70X100 CM RAP SILVERPACK

Problem :

PERMUKAAN KERTAS KURANG BAIK / (MASALAH PADA COATING KERTAS)

Category of Complaint

- | | |
|---|-----------------------------------|
| ☒ Quality | ☐ Handling |
| ☐ Packaging | ☐ Quantity |
| ☐ Delivery | |
| ☐ Ect | |

Claim value (IDR/USD/SGD/EUR) :

Rp. 1.445.850.-

In Words

(Satu juta empat ratus empat puluh lima ribu
delapan ratus lima puluh rupiah)

Data :

- | | |
|--|--|
| ☒ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☒ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☐ Ect | |

Notes :

NO. PO PO/25/3020 NO.DO SJM26013/0151
MITSA INDONESIA, CV

Jakarta, 26 Januari 2026

Prepared by,
26-01-2026Checked by,
26-01-2026

Approved by,

(Gita Siti)
(Staff Pembelian)(Maurina Gurning)
(Ka. Bag. Pembelian)(.....)
(Supplier)