



COMPLAINT ASSESSMENT FORM

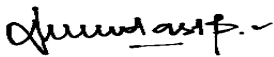
Supplier Name	Cakrawala Mega Indah	Complaint No. : 07/CAF/PCH/II/GAP/2026
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 004/WEB/II/2026
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/25/0475	
Quantity Order	3.000.000 KG	Product : HVS ROLL
Quantity Complaint	489,44 KG	Specification : HVS ROLL 70 73 AQNA

Problem :
-FLUI

Category of Complaint	Claim value (IDR/USD/SGD/EUR) :
☒ Quality	Rp. 5.628.560.-
☐ Packaging	In Words
☐ Delivery	(Lima juta enam ratus dua puluh delapan ribu
☐ Ect	lima ratus enam puluh rupiah.)

Data :	
☒ Original sample / before process	☐ Copy of DN
☐ Sample after process	☒ Photo
☐ Comparison sample	☐ Packaging
☐ Inspection Card	☐ Pull Tape (for Picking / Dusting problem)
☐ Ream Label	
☐ Ect	

Notes :
NO.DO 5782272452
NOMOR ID ROLL QTY KET' RUSAK
213903144 489,44 FLUI

Jakarta, 25 Februari 2026		
Prepared by, 25-02-2026	Checked by, 25-02-2026	Approved by,
		
(Gita Siti) (Staff Pembelian)	(Maurina Gurning) (Ka. Bag. Pembelian)	(.....) (Supplier)