

| <b>1 COMPLAINT INTERNAL FORM</b><br><br>BAGIAN : <u>CSG</u><br>NO CIF : <u>007/CSG/IX/2025</u>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | NO. MRN/TO : <u>TOGAP2/25/5001</u><br>NAMA BARANG : <u>HVS 70 65X88 RAP PRM</u><br>TOTAL QTY : <u>14,43 RIM</u><br>NO. JOB : <u>254531</u><br>TANGGAL : <u>19-09-2025</u>                      |                                   |                       |                                                                                                                                                             |                                                                                                                                                         |                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                           |  |
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| <b>2</b><br><div style="border: 1px solid black; padding: 2px; display: inline-block; margin-bottom: 5px;">JENIS BARANG</div> <div style="display: flex; justify-content: space-between;"> <div> <input type="checkbox"/> KERTAS ROLL<br/> <input checked="" type="checkbox"/> KERTAS SHEET<br/> <input type="checkbox"/> TINTA         </div> <div> <input type="checkbox"/> BAHAN PENOLONG<br/> <input type="checkbox"/> ACCESSORIES EFK<br/> <input type="checkbox"/> PLATE         </div> <div> <input type="checkbox"/> COVER<br/> <input type="checkbox"/> SPAREPART<br/> <input type="checkbox"/> ATK         </div> <div> <input type="checkbox"/> UMUM<br/> <input type="checkbox"/> .....         </div> </div>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                |                                   |                       |                                                                                                                                                             |                                                                                                                                                         |                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                           |  |
| <b>3 JENIS COMPLAINT</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                |                                   |                       |                                                                                                                                                             |                                                                                                                                                         |                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                           |  |
| <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 50%;">COMPLAINT QUALITY (KHUSUS KERTAS)</th> <th style="width: 50%;">COMPLAINT NON QUALITY</th> </tr> </thead> <tbody> <tr> <td> <input checked="" type="checkbox"/> FLUI<br/> <input type="checkbox"/> BERDEBU<br/> <input type="checkbox"/> LENGKET<br/> <input type="checkbox"/> POTONGAN KASAR         </td> <td> <input type="checkbox"/> CORE KENDOR<br/> <input type="checkbox"/> CORE RUSAK<br/> <input type="checkbox"/> BASAH<br/> <input type="checkbox"/> SOBEK PINGGIR         </td> </tr> <tr> <td> <input type="checkbox"/> CACAT COATING<br/> <input type="checkbox"/> PANJANG - PENDEK<br/> <input type="checkbox"/> BERGARIS<br/> <input type="checkbox"/> SAMBUNGAN JELEK         </td> <td> <input type="checkbox"/> PENYOK AKIBAT BENTURAN<br/> <input type="checkbox"/> ROBEK/TERSODOK FORKLIFT<br/> <input type="checkbox"/> QUANTITY KURANG<br/> <input type="checkbox"/> SALAH KIRIM BARANG         </td> </tr> <tr> <td colspan="2"> <input checked="" type="checkbox"/> LAIN - LAIN <u>SUDAH DICETAK DI MESIN B.24 HASIL CETAKAN FLUI DICoba KERTAS MERK LAIN HASIL BAGUS</u> </td> </tr> </tbody> </table> |                                                                                                                                                                                                | COMPLAINT QUALITY (KHUSUS KERTAS) | COMPLAINT NON QUALITY | <input checked="" type="checkbox"/> FLUI<br><input type="checkbox"/> BERDEBU<br><input type="checkbox"/> LENGKET<br><input type="checkbox"/> POTONGAN KASAR | <input type="checkbox"/> CORE KENDOR<br><input type="checkbox"/> CORE RUSAK<br><input type="checkbox"/> BASAH<br><input type="checkbox"/> SOBEK PINGGIR | <input type="checkbox"/> CACAT COATING<br><input type="checkbox"/> PANJANG - PENDEK<br><input type="checkbox"/> BERGARIS<br><input type="checkbox"/> SAMBUNGAN JELEK | <input type="checkbox"/> PENYOK AKIBAT BENTURAN<br><input type="checkbox"/> ROBEK/TERSODOK FORKLIFT<br><input type="checkbox"/> QUANTITY KURANG<br><input type="checkbox"/> SALAH KIRIM BARANG                                                                                                                                                                                                                                                                                                                                                                                                                        | <input checked="" type="checkbox"/> LAIN - LAIN <u>SUDAH DICETAK DI MESIN B.24 HASIL CETAKAN FLUI DICoba KERTAS MERK LAIN HASIL BAGUS</u> |  |
| COMPLAINT QUALITY (KHUSUS KERTAS)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | COMPLAINT NON QUALITY                                                                                                                                                                          |                                   |                       |                                                                                                                                                             |                                                                                                                                                         |                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                           |  |
| <input checked="" type="checkbox"/> FLUI<br><input type="checkbox"/> BERDEBU<br><input type="checkbox"/> LENGKET<br><input type="checkbox"/> POTONGAN KASAR                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <input type="checkbox"/> CORE KENDOR<br><input type="checkbox"/> CORE RUSAK<br><input type="checkbox"/> BASAH<br><input type="checkbox"/> SOBEK PINGGIR                                        |                                   |                       |                                                                                                                                                             |                                                                                                                                                         |                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                           |  |
| <input type="checkbox"/> CACAT COATING<br><input type="checkbox"/> PANJANG - PENDEK<br><input type="checkbox"/> BERGARIS<br><input type="checkbox"/> SAMBUNGAN JELEK                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <input type="checkbox"/> PENYOK AKIBAT BENTURAN<br><input type="checkbox"/> ROBEK/TERSODOK FORKLIFT<br><input type="checkbox"/> QUANTITY KURANG<br><input type="checkbox"/> SALAH KIRIM BARANG |                                   |                       |                                                                                                                                                             |                                                                                                                                                         |                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                           |  |
| <input checked="" type="checkbox"/> LAIN - LAIN <u>SUDAH DICETAK DI MESIN B.24 HASIL CETAKAN FLUI DICoba KERTAS MERK LAIN HASIL BAGUS</u>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                |                                   |                       |                                                                                                                                                             |                                                                                                                                                         |                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                           |  |
| <b>4 *CATATAN KHUSUS KERTAS ROLL</b><br><table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 30%;">NOMOR ID ROLL</th> <th style="width: 10%;">QTY</th> <th style="width: 60%;">KET' RUSAK</th> </tr> </thead> <tbody> <tr> <td colspan="3" style="height: 100px;"></td> </tr> </tbody> </table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | NOMOR ID ROLL                                                                                                                                                                                  | QTY                               | KET' RUSAK            |                                                                                                                                                             |                                                                                                                                                         |                                                                                                                                                                      | <b>5 *CATATAN KHUSUS KERTAS SHEET</b><br><div style="border: 1px solid black; padding: 5px;">         1. KODE LOT NUMBER _____<br/>         2. KERTAS SUDAH TERCETAK(HASIL CETAK OK) : <u>1,15 RIM</u><br/>         3. KERTAS SUDAH TERCETAK(HASIL CETAK NG) : <u>RIM</u><br/>         4. KERTAS BELUM TERCETAK UK' _____ : <u>RIM</u><br/>         TO/MRN(PLANO)<br/>         5. KERTAS BELUM TERCETAK UK' SUDAH 62,6 X 87,6 CM : <u>13,28 RIM</u><br/>         TERPOTONG X<br/>         6. _____ : <u>RIM</u><br/> <div style="text-align: right;">             * TOTAL QTY KERTAS : <u>14,43 RIM</u> </div> </div> |                                                                                                                                           |  |
| NOMOR ID ROLL                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | QTY                                                                                                                                                                                            | KET' RUSAK                        |                       |                                                                                                                                                             |                                                                                                                                                         |                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                           |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                |                                   |                       |                                                                                                                                                             |                                                                                                                                                         |                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                           |  |
| <b>6 PROBLEM (NON KERTAS) :</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>7 USULAN :</b>                                                                                                                                                                              |                                   |                       |                                                                                                                                                             |                                                                                                                                                         |                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                           |  |
| <b>8 CATATAN GUDANG :</b><br><table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 20%;">NO. PO</td> <td style="width: 30%;">PO/25/2029</td> <td style="width: 20%;">NO.DO</td> <td style="width: 30%;">SJ25030/12688</td> </tr> </table> <u>CINJOE JAYA, PT PRN/25/4644</u>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                | NO. PO                            | PO/25/2029            | NO.DO                                                                                                                                                       | SJ25030/12688                                                                                                                                           |                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                           |  |
| NO. PO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | PO/25/2029                                                                                                                                                                                     | NO.DO                             | SJ25030/12688         |                                                                                                                                                             |                                                                                                                                                         |                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                           |  |
| <b>9</b><br><div style="display: flex; justify-content: space-between;"> <div style="width: 22%;"> <b>PELAPOR/USER</b><br/>           19-09-2025<br/> <div style="border: 2px solid green; padding: 5px; text-align: center; color: green; font-weight: bold; font-size: 1.2em;">APPROVED</div>           ( Dodi )         </div> <div style="width: 22%;"> <b>MENGETAHUI</b><br/>           19-09-2025<br/> <div style="border: 2px solid green; padding: 5px; text-align: center; color: green; font-weight: bold; font-size: 1.2em;">APPROVED</div>           ( Dodi )         </div> <div style="width: 22%;"> <b>WAREHOUSE</b><br/>           19-09-2025<br/> <div style="border: 2px solid green; padding: 5px; text-align: center; color: green; font-weight: bold; font-size: 1.2em;">APPROVED</div>           ( Indra )         </div> <div style="width: 22%;"> <b>PURCHASING</b><br/>           22-09-2025<br/> <div style="border: 2px solid green; padding: 5px; text-align: center; color: green; font-weight: bold; font-size: 1.2em;">APPROVED</div>           ( Gita Siti )         </div> </div>                                                                                                                       |                                                                                                                                                                                                |                                   |                       |                                                                                                                                                             |                                                                                                                                                         |                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                           |  |
| <b>NOTE : SETELAH DIISI MOHON DIKEMBALIKAN KE GUDANG</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                |                                   |                       |                                                                                                                                                             |                                                                                                                                                         |                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                           |  |
| <b>COPY : 1. WAREHOUSE                      2. PURCHASING                      3. USER</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                |                                   |                       |                                                                                                                                                             |                                                                                                                                                         |                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                           |  |